

# DISCRIMINATION IS AGAINST THE LAW

**First Urology, PSC** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**First Urology, PSC** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**First Urology, PSC** provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

**If you need these services, contact ANY 1<sup>st</sup> Urology Employee.**

If you believe that First Urology, PSC has failed to provide these services or discriminate in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Specialist

101 Hospital Blvd, Jeffersonville, IN 47130

Phone : 812-206-8196 Fax : 812-206-8196 Email : ccc@1sturology.com

You can file a grievance in person or by mail, fax, or email. If you need help with filing a grievance, the Compliance Specialist is available to help you. You can file a civil rights complaint with the US Department of Health and Human Services, Office of Civil Rights

- Electronically through the Office of Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- By mail at

US Department of Health and Human Services

200 Independence Ave. SW

Room 509F HHH Building

Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>